

# RESOLVING PROBLEMS WITH YOUR NEIGHBOURS

In the unlikely event of you experiencing an issue with your neighbour, or your neighbour has a problem with you, it is important to try to resolve it as early as possible.

You may be able to resolve disputes and everyday nuisance problems by talking to your neighbour as they may not be aware that they are causing a problem.

Overleaf we've included some do's and don'ts that you might find useful



## INSPIRING PEOPLE TO BUILD BETTER COMMUNITIES



When you speak to your neighbour remember to:-

## DO:

- ✓ Keep things friendly (they may not know that they are causing you issues)
- ✓ Think about how you would like to be spoken to if you were causing the problem
- ✓ Explain the issues calmly - and highlight how the behaviour is affecting you/family members
- ✓ If the neighbour gets angry, make your excuses and walk away
- ✓ Go at an appropriate time
- ✓ Stay in control and remain calm

## DON'T:

- ✗ Go around if you are angry
- ✗ Bang on the door
- ✗ Interrupt your neighbour when they're talking

You could use the attached handy 'Good Neighbour Card' and post a little note to your neighbour.



If you continue to have problems please do not hesitate to contact our Anti-Social Behaviour Team on [asb@bch.co.uk](mailto:asb@bch.co.uk) or 01253 477900 (select option 3).

DEAR NEIGHBOUR, JUST A QUICK NOTE TO SAY.....



THANK YOU!