

Minutes of the Sheltered Housing Panel Meeting, 2pm Friday 21st October 2011 at Dunsop Court

Attendees

Sharon Ellis – Supported Housing Manager, BCH
Sandy O'Grady (SOG) – Customer Involvement Officer, BCH (minutes)
Mr K Myers – Aysgarth
Mr J Scholey (Vice-Chair) – Aysgarth
Mrs B Giles (Chair) - Ibbison
Mr R Bartlett – Horsebridge
Mrs E Lancaster – Bostonway
Mr A Edge – Molyneux
Mrs C Edge – Molyneux
Mr E Hudson - Argosy
Mrs M Everett – Bostonway
Ms M Butler - Melbourne

Apologies

Ms J St Clair – Clayton Crescent
Ms P Robinson – Cherry Tree
Mr E Pearson – Kilmory
Mrs P Richmond – Brisbane
Ms B Regardsoe – Ashfield

1. Welcome

Brenda took the chair and welcomed all to the meeting.

2. Minutes of the last Meeting/Matters Arising

Matters Arising.

- The parking issue at Aysgarth Court no update available as matter is still with Cllr Stansfield.
- Aysgarth decent homes programme has also been passed to Cllr Stansfield to further discuss with Ian Grimshaw.
- John S. confirmed that he now has the contact details for Ian Herbert and has been able to contact him.
- Eileen L. the rear garden full of rubbish on Bostonway has still not been removed. SOG to pass this onto Neil McDonald at Mereside Housing Office.

3. Trading Standards

Apologies given due to illness.

4. Rubbish Removal - Mr & Mrs Edge

Mr Edge noted that the rubbish is still being put out prior to the day of collection. SOG noted that Mereside office had confirmed they were sending a letter out to all residents to advise them when rubbish bags should be put out for collection. Mr Edge gave SOG 2 pictures to pass through to Mereside office of dumped

rubbish bags opened by wildlife prior to bin collection and also an accompanying letter. Mr Edge noted that no letter advising people of rubbish collection details had been received as yet.

5. Sheltered Housing Update:

- Sheltered SIP. SOG noted that this new SIP would take place at the end of November. SOG spoke about the difference between the forum and the SIP and how they were linked into the overarching scrutiny arrangements. All those who previously volunteered will receive an invitation and SOG will write out to others on the forum with details of the SIP to ask if they wish to join.
- Coffee and Company. 4 events taken place with 29 attendees.
- Sheltered Housing Newsletter Survey. SOG gave a brief update on the results collated so far and noted that the final returns information will be sent out prior to the next forum.
- Suggestions for renaming newsletter:
Young at heart, bridging the gap, home and community, sharing and caring, hear say news, pause for thought, sheltered shout. At present all feel that sheltered shout is favoured name. To be voted upon at next forum meeting.
- TPF (tenant project fund) and Small Grants (Blackpool Council). SOG gave out application forms for both of the grants and spoke about both schemes. She asked members to consider any community projects they wished to carry out which may be applicable for grant funding.
- Sheltered Housing Forum information pack. Suggested that we improve it by putting a personal invite to include ..."we invite you to participate"... **(service improvement)**. All present noted that it was a well drawn up document.
- Sheltered Housing Information Leaflet. Sharon E. presented 2 versions of the information leaflet for the group to decide which one they would recommend we use for new sheltered tenants moving into supported housing. All in favour of recommending the A5 leaflet. Also suggested to include a section regarding when to use the 'cord'. Suggestion made for putting a picture of each Support Officer (S.O.) in the appropriate community centre residents to know who their S.O. is. **(service improvements)**.

6. Round the Table

Brenda invited those present to put forward their community queries.

- Mary asked for information on food hygiene course. SOG to forward on Monday.
- Mr Edge asked for 1st Aid course information. SOG to forward on Monday.
- Mr Hudson has had his parking issue resolved by Hayley at Grange Park.
- Mr J Scholey and Mrs M Everett both noted that have not had any monthly contact by their Support Officer Sharon E. to look into this.

- Mr R Bartlett asking if we could put an item in the next newsletter regarding fuel poverty. SOG noted that this had been put into the Rents Newsletter which has just gone out.
- Mr R Bartlett asked for an article to be placed in the next sheltered newsletter asking for volunteers to form a sheltered social club so that funding for events could be applied for. The article will also ask for any ideas on social events as a 'wish list' should a committee be developed.

7. Any Other Business

Brenda asked if members had any other issues they wished to raise.

- Query raised if we were holding an armed forces event this year. SOG noted that this had not been planned as the Support Officers new role did not include social events now and she did not have capacity to organise and carry this out.

8. Date and Time of Next Meeting

Friday 20th January – 2pm Dunsop Court

Friday 20th April – 2pm Dunsop Court

Friday 20th July – Annual General Meeting – 2pm Dunsop Court