

**MINUTES OF THE  
TENANT LGBT OPEN MEETING**

**Held at  
SHIVER OFFICES on 18<sup>th</sup> May 2010**

**Attending  
3 customers**

**Sandy Grundy BCH staff  
Yvonne Hammond BCH staff  
Andy Thompson Shiver Officer**

<b>Item</b>		<b>Action by /before</b>
	<p><b><u>1. Welcome</u></b> Sandy welcomed everyone and thanked them for attending.</p> <p><b><u>2. Pride how it for you?</u></b> SG asked if anyone attended this year's pride? It was noted that those who went along found the location not as good as last year and would prefer either the town centre or on the pier. SG thanked those present for their help. Our BCH van was noted as a tenant emailed us to say that they felt BCH was a very LGBT landlord and commended our present at Pride.</p> <p><b><u>3. Action plan</u></b> Noted that the items on the action plan should include an LGBT mystery shop which all agreed should be done Sept/Oct period. SG asked for volunteers</p> <p><b><u>4. Andy Shiver update</u></b> Andy noted that a new caring with confidence course would be held soon if anyone was interest and it would be free. Pride committee were reconvening shortly and if anyone wanted to join now would be the time.</p> <p><b><u>5. Any Other Business</u></b> Noted that the police diversity office would be a good future guest speaker. SG to arrange. This could be for July due to other commitments in June.</p> <p><b><u>5. Date of next meeting</u></b> Next Meeting at the SHIVER office. TBA</p>	