

**MINUTES OF THE
TENANT LGBT OPEN MEETING**

**Held at
SHIVER OFFICES on 21 April 2010**

**Attending
3 customers**

**Sandy Grundy BCH staff
Andy Thompson Shiver officer**

| Item | | Action by /before |
|-------------|---|------------------------------|
| | <p><u>1. Welcome</u> Sandy welcomed everyone and thanked them for attending.</p> <p><u>2. LGBT action plan – what do you think?</u> Sandy gave out the action plan and asked the group to consider new items to update it for this year.</p> <ol style="list-style-type: none">1. enGAYge website –blackpool4me2. list of guest speakers – Julie Hall police diversity officer3. LGBT satisfaction housing survey <p><u>3. 1st LGBT Conference Feb 2010</u> Feedback from those present was that although there were very few customers present it gave other agencies an opportunity to network and also get enGAYge’s name out to those present. It was suggested that maybe February was not the best time of year to hold the conference and that late Summer early Autumn would be more preferable and encourage more people to come along?</p> <p><u>4. 2010 Pride</u> Sandy noted that BCH would be having a stall and a presence at the parade of this years Pride which takes place Saturday 15th Sunday 16th May. BCH will be there on the Saturday only. If an LGBT customer would like to come along and help staff the stand/walk the parade or if anyone if going just come along and say Hi this would be appreciated. If anyone is interested or wants more information please contact Sandy on 477975.</p> <p><u>5. Mystery Shopping</u> Sandy asked if anyone would like to undertake a short series of mystery shops to determine the level of service our LGBT customers received from BCH. If anyone would like to volunteer again please contact Sandy for a chat on 477975.</p> <p><u>6. enGAYge website</u> It was suggested that enGAYge now have their own website with meeting minutes and local info on for all to see and keep up to date with. Blackpool4 me was suggested as a possible free local server to host this.</p> <p><u>7. Any Other Business</u> Noted that the police diversity office would be a good future guest speaker. LGBT forum is on 13th May at 6.30pm at the town hall.</p> <p><u>9. Date of next meeting</u></p> | |



Next Meeting at the SHIVER office. TBA

