

AGENDA - Homeownership Service Improvement Panel

1. Health & Safety
2. Minutes from last meeting and matters arising
3. Service Standards and Performance Monitoring – Leaseholders to be asked to confirm the Homeownership Service Standards they wish to be published, and the areas of performance they wish to monitor.
4. Satisfaction Survey report – Leaseholder to be asked to review and comment on the report and confirm improvement actions they wish Blackpool Coastal Housing to undertake.
5. Homeownership Policy – Leaseholders to be asked to approve or comment on a draft version so that an agreed version of the Policy document can be published.
6. AOB
7. Dates of next meeting - Leaseholders are invited to suggest suitable dates and locations so that the opportunity to attend is available to the widest possible number of Leaseholders.
 - October
 - January