

Blackpool Coastal Housing

Partnering Charter Goals

We, the Blackpool Coastal Housing Team are committed to the successful delivery of the Blackpool Coastal Housing Framework project to the benefit of all the partners involved: - Tenants, Blackpool Coastal Housing, Contractors, Sub-Contractors, as well as the wider community.

This team agrees to the following mutual aims:-

- Deliver a customer experience at the highest level of excellence and to achieve 100% customer satisfaction;
- Provide a safe & healthy environment whilst work is in progress and to improve the health and wellbeing of all;
- Improve the local neighbourhoods quality of life and to deliver tangible community benefits (employment, training, regeneration and business opportunities);
- Demonstrate best value and continuous improvement by sharing best practice throughout the partnership;
- Deliver a sustainable product for the future, with minimal environmental impact;
- We will strive to operate as one effective team with mutual respect and open and honest communication;
- Working together to make Blackpool a better place to live;
- To make customers smile:

In this Month of _____ 2008 we commit to the above



Signed By
On Behalf of Blackpool Coastal Housing



Signed By
On Behalf of BAAS



Signed By
On Behalf of Connaught



Signed By
On Behalf of Forrest



Signed By
On Behalf of Mears



Signed By
On Behalf of Read and Errington