

**MINUTES OF THE
TENANT LGBT OPEN MEETING**

**Held at
SHIVER OFFICES on 10th August 2010**

**Attending
6 customers**

**Sandy Grundy BCH staff
Julie Hall Police diversity officer
Yvonne Hammond BCH staff**

Item		Action by /before
	<p><u>1. Welcome</u> Sandy welcomed everyone and thanked them for attending.</p> <p><u>2. Navajo update</u> SG was pleased to report that Navajo accreditation has been given.</p> <p><u>3. Tenant Conference 2010</u> Discussions on LGB info stand for forthcoming tenant conf. We asked for volunteers to attend either for the full event or on a shift basis to be able to promote LGBT awareness and partnership working with BCH on the day.</p> <p><u>4. LGBT Mystery Shop</u> Specific LGB mystery shopping discussion. Final confirmation of week commencing 6th Sept 2010 we will go out to front line staff with a series of questions</p> <p><u>Hate crime reporting</u> Julie Hall Diversity Officer from Police guest speaker about 3rd party reporting and general police information regarding reporting any LGBT incidents whether to BCH or the police and how both agencies liaise with each other to resolve issues.</p> <p><u>4. Andy Shiver update</u> None available Andy on leave</p> <p><u>5. Any Other Business</u> None</p> <p><u>5. Date of next meeting</u> Next Meeting at the SHIVER office. TBA</p>	