By using the bch.co.uk website you agree to our use of cookies as described in our cookie policy
Cookie Policy I Understand
We use cookies to track usage and preferences.
I Understand



Blackpool Coastal Housing

Search

Choose another section

- Home
- Customers
- Report a Repair
- Contact Us
- Reporting a Repair
- Emergency Repairs
- Right to Repair
- Services Team and How to Contact Us
- Gas Servicing
- Planned Repairs

Home > Customers > Report a Repair

# Emergency Repairs

Last Modified June 13, 2017

Share this page

In the event of an emergency repair, you will need to contact the Repairs Hotline using the FREEPHONE number 0800 073 0184. The freephone number is available for emergencies 24 hours a day, 7 days a week.

An emergency is when there is a risk associated to a persons life, health or property.

In some instances we may only be able to carry out a temporary repair to ensure the situation is made safe and secure. Once this has been done, arrangements will then be made to complete the repair as required.

## Gas

**If you can smell gas or in the event of a gas leak, IMMEDIATELY telephone TRANSCO on 0800 111 999**

**DO NOT**

- Smoke
- Strike a Match
- Operate Lights or Power Switches

**DO**

- Turn off the gas at control valve (usually near the meter)
- Open Doors and Windows
- Extinguish Naked Flames

## United Utilities

Mains water leaks should be reported to United Utilities on 0800 330 033

Back to top