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## Emergency Repairs



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In the event of an emergency repair, you will need to contact the Repairs Hotline using the FREEPHONE number 0800 073 0184. The freephone number is available for emergencies 24 hours a day, 7 days a week.

An emergency is when there is a risk associated to a persons life, health or property.

In some instances we may only be able to carry out a temporary repair to ensure the situation is made safe and secure. Once this has been done, arrangements will then be made to complete the repair as required.

### Gas

**If you can smell gas or in the event of a gas leak, IMMEDIATELY telephone TRANSCO on 0800 111 999**

#### DO NOT

- Smoke
- Strike a Match
- Operate Lights or Power Switches

#### DO





- Turn off the gas at control valve (usually near the meter)
- Open Doors and Windows
- Extinguish Naked Flames

### United Utilities

Mains water leaks should be reported to United Utilities on 0800 330 033

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