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Our Structure



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Since 2007 we've been responsible for managing almost 5000 properties on Blackpool Council's behalf. Blackpool Coastal Housing (BCH) is a wholly owned company set up by the Council to manage its social housing stock and provide related services to its tenant and leasehold customers. The company is overseen by a board of 12 (four elected members, four tenants and four independents), has its own dedicated staff and is funded by a fee paid from the Council's Housing Revenue Account.

Our Senior Management Team

John Donnellon – Chief Executive

Responsibilities: Overall strategic responsibility for BCH



I have been Chief Executive for just over four years and believe BCH is making a real difference to the lives of local people. We have always aimed to be a high performing housing provider and all our performance data tells us that we are meeting that aim. This year we were once again ranked in the Top 50 landlords in the country coming in at number 20 in the poll run by 24 Housing Magazine, getting independent recognition is always a good sign we are moving in the right direction. Our commitment to being more than a good landlord is now starting to have a real impact as we have established projects to help young people leaving care move successfully to independent living, moved many of our tenants closer to work and training through our dedicated team working to make people more employable and supported projects to bring individuals in recovery from addiction back into mainstream community life. We will continue to develop our wider role because of our commitment to giving tenants the right housing, support and environment means they can have a stable base to help them thrive and

the more we can do that for individuals the more we can see our neighbourhoods and local communities become places where people aspire to live.

Maggie Cornall – Director of Operations

Responsibilities: Assets & Services, Supported Housing and Repairs and Maintenance



Maggie has worked in social housing for many years and with several employers. She began her career at Preston Council moving onto North British Housing Association (now Places for People) and later taking a role at West Lancashire District Council. She then moved to managing agent, Anchor Trust, working on the Liverpool Housing Action Trust contract for almost 7 years, before eventually moving to Blackpool where she has spent the majority of her career.

Maggie is committed to Blackpool and has had many roles within the housing service including project managing the housing stock option appraisal and decent homes funding bid of £66m going on to co-ordinate the set-up of Blackpool Coastal Housing (BCH). Since 2015 Maggie has been employed as Director of Operations for BCH and has overall responsibility for the housing management, supported housing and repairs and maintenance services.

Maggie is committed to housing's influence in its widest form. Alongside her main role within housing, Maggie has worked for Blackpool and the Fylde College teaching various modules on the CIH Level 3 course for up and coming housing professionals.

She has previously been the chairman of the Blackpool Home Start service, which provides support for families with children under 5 years of age, many of whom were customers of BCH and was a non-executive director of Generation Rent, a small but national organisation that campaigns to improve the rights of private sector tenants and whose influence was recognised in the 2015 general election and London Mayoral election in 2016.

Maggie is currently the chairman of a growing charity Aspired Futures that provides therapeutic and enrichment activities for children and young people who live in some of the most difficult and challenging circumstances and often in BCH managed homes. Maggie has been keen to extend Blackpool Coastal Housing's services to address some of the issues she sees within her housing role and her wider activities. She works with Blackpool Council and other partners to develop a practical and housing led service for Looked After Children leaving care as well as developing a service to provide practical and intensive support using the influence of the

Stephen Dunstan – Director of Resources

Responsibilities: Financial Services, Information & Communication Technologies (ICT), Business Support, Customer Involvement & Communications, Policy & Performance, Home Ownership & Leaseholders, Procurement, Health & Safety, Rent collection, Lettings and ASB & Neighbourhoods.



Stephen qualified as a chartered accountant with KPMG, and has lived in the Blackpool area ever since. His career prior to joining Blackpool Council included finance roles in higher education, insurance and motor retail. At the Council he joined as Audit Manager, eventually becoming Chief Internal Auditor with additional responsibility for insurance and risk management, fraud investigation and emergency and business continuity planning. Stephen became Director of Finance and Resources at BCH in 2012, assuming a wider remit including asset management and services in 2015.

Stephen has been the co-opted audit and finance specialist on Blackpool and the Fylde College's Audit Committee since 2011, finishing his second four year term in 2019. Having joined the trustee board of Blackpool's Citizens Advice he was subsequently elected Chair in 2017. He is a local authority governor at St Nicholas School on Marton Moss. Among his other positions Stephen is a Director of the Art B&B Community Interest Company and sits on the Adults and Children's Safeguarding Boards and the multi-agency Community Safety Group. Previously he has been Chair of Blackpool, Fylde and Wyre Credit Union Supervisory Committee and sat on the board of Homestart and Aspired Futures.

In his spare time Stephen spends most Saturday mornings volunteering at either Blackpool or Fleetwood. He is also a keen naturalist and undertakes whale, dolphin and seabird surveys for the environmental charity Marinelife.

Andrew Walker – Head of Housing

Responsibilities: Rent collection, Lettings, ASB & Neighbourhoods



Andrew worked in both the insurance industry and the NHS before joining Blackpool Council in March 2003 as an Emergency Housing Officer and later Team Leader.

His role in Emergency Housing provided him with an in depth understanding of the difficulties people face when they do not have a home.

Andrew went on to secure the role of Area Manager at the Queens Park Housing Office, before taking on his most recent post of Rents Team Manager.

As Head of Housing, Andrew oversees the Rents, Lettings and Anti-Social Behaviour and Neighbourhoods services which are accredited by external organisations including Housemark and the Housing Quality Network.

Andrew is a firm believer in the behaviours set out in BCH's Vision and Values – in particular that all Housing Services staff listen and act fairly with respect and compassion and that feedback from our customers is essential to maintaining the standards expected of us.

Denise Williams – Head of Support

Responsibilities: Sheltered Housing, Care & Repair, Emergency Housing, Positive Transitions for Young People and More Positive Together



Born in Blackpool and a resident of the town, Denise is proud to work for an organisation that continuously works to identify, shape and deliver professional and quality services for its customers.

Denise began her career in support, working for Lancashire County Council and then Blackpool Council for over 18 years, where she held a number of management roles within Social Services. In 2003 she joined BCH as Supported Housing Manager responsible for both Housing Services and the organisation's 800 Sheltered Housing properties.

Denise is passionate about providing excellent services for local residents and as Head of Support at BCH, Denise is responsible for delivering a professional and caring service to some of the most vulnerable residents across Blackpool.

Working with Blackpool Council and other partners, Denise has been instrumental to the development of a number of new projects, most recently leading the delivery of the ESF funded More Positive Together service, a £4million project which is supporting some of the most hard to reach individuals across Blackpool to move closer to the jobs market and the Positive Transitions service, working with looked after young people.

Jamie Weston – Head of Asset Management and Operations

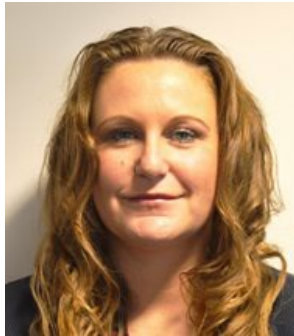


Jamie has worked in housing for a number of years and is a qualified building surveyor. He has held a number of management positions at Johnnie Johnson Housing, Calico Housing and Adactus. He has a wealth of experience delivering projects for Local Authorities as well as contractors and commercial businesses.

As Head of Assets and Operations, Jamie has responsibility for ensuring that our homes are well maintained and in a safe condition by overseeing the operational and strategic delivery of our asset management and operations services.

Lisa Murphy – Head of Finance

Responsibilities: Overall management of the Finance team, budget setting and monitoring, production of financial and management accounts



Lisa began her accountancy career with Deloitte, specialising in insolvency, particularly corporate receiverships and administration. After qualifying as an Accountant in 2005, Lisa joined Blackpool Council and was later appointed Management Accountant for BCH when the company became an ALMO. As Head of Finance, Lisa oversees the monitoring of budgets within BCH as well as the Housing Revenue Account. She is responsible for providing a high quality financial service as well as developing the strategic financial management of the organisation.

Our Board members and minutes of meetings

Our Board is responsible for monitoring performance and making strategic and financial decisions to ensure our vision is achieved.

Councillor Gillian Campbell - Chair of the Board



Cllr Campbell has an extensive background in housing, having previously held cabinet member responsibilities for housing and is an experienced chair.

Councillor Derek Robertson



Information coming soon!

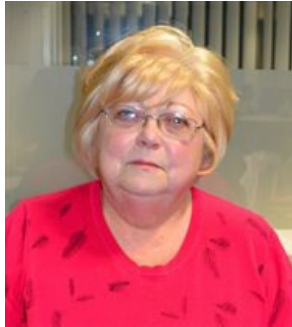
Councillor Jim Hobson





Information coming soon!

Vivienne O'Shea



Vivienne has lived in the Bispham area for over 30 years and have always been interested in what happens within her neighbourhood and the wider area. Vivienne has seen many changes and joined the board so that she can understand what things influence the decisions that are made. Vivienne has a BSc in Building Surveying - and as a result has an interest in property issues and the impact that development has on particular areas. With her experience she intends to help inform any discussions from a non-political and unbiased stance

Andrei Szatkowski



Andrei is an experienced housing professional at board, executive and senior leadership level. Andrei has over 25 years' experience within local authorities and housing associations across the North West.

Andrei is the Executive Director of Operations at Aspire Housing, and leads on all housing services encompassing repairs and maintenance services. Andrei is passionate about making a difference to customers and is focused on ensuring Aspire Housing customers receive the best service possible.

Andrei is a fellow of the Chartered Institute of Housing (CIH), he is married with three grown up children and two rescue dogs.

Elaine Upton



Elaine has had a varied housing career in a number of roles in both local authorities and housing associations. Working now as a consultant, Elaine was previously an Audit Commission Inspector.

Elaine knows BCH well, having led the 2007 inspection that resulted in the award of two "stars", bringing Decent Homes funding to Blackpool and has previously carried out an inspection of Blackpool's Landlord Services Repairs Service in the years before BCH was set up.

Alan Disley



Alan is a Independent Director of several years. Alan has an extensive career in social housing management and has held positions at Executive Director level. He brings experience of leadership, housing policy and strategic awareness as well as private sector experience of business change and transformation.

Alan is currently a civil servant and is managing projects that create great places to work within the civil service property function.

Marie Thompson



Marie Thompson (RN, BSc Hons, MSc, PGCE) is a registered nurse and an experienced senior NHS Executive Director. She has over 30 years experience in a variety of clinical and managerial roles.

Marie is passionate about improving health and well being and believes the provision of good quality housing makes a significant impact on empowering individuals and local communities .

Lisa Marie Derby



Information coming soon!

Neil Herring



Information coming soon!

If you'd like to contact the Board, you can write to our Company Secretary:

Company Secretary

C/O Samantha Fowler

Blackpool Coastal Housing Ltd

Coastal House

17-19 Abingdon Street

Blackpool

FY1 1DG

or email: sam.fowler@bch.co.uk

Our Board meetings are held at Coastal House once every two months. Below are the approved minutes from the previous Board meeting.





[April 2021 Board Meeting Minutes](#)

Our Audit Committee meetings are held at Coastal House once every quarter. Below are the approved minutes from the previous meeting.

[September 2020 Audit Committee Minutes](#)

To view Minutes from previous BCH Board Meetings and BCH Audit Committee Meetings [please click here](#).

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